



OUR SERVICES



## **HAMBLETT** **CONSULTANCY**

Hamblett Consultancy is a Leeds and London based Independent IT Management and Cloud Solutions Partner that specialises in supplying Hardware, IT Support, and Cloud Services to businesses throughout the UK.



# IT SUPPORT

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### **TRUST US WITH YOUR BUSINESS**

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**WE ARE THERE WHEN YOU  
NEED US!**



## OUR SERVICES



IT SUPPORT



IT CONSULTANCY



SERVER MANAGEMENT



MICROSOFT 365



SOCIAL MEDIA MARKETING



WEBSITE DESIGN



IT SUPPORT FOR  
**BUSINESSES**





# MEET THE TEAM

CHLOE PEARSON



Hey! I'm Chloe, welcome to Hamblett Consultancy!  
I've worked within the Digital Marketing Industry for almost three years now. I have completed my Level 3 Digital Marketing Apprenticeship and over the past almost 3 years, I have had the pleasure of becoming a manager, and overlooking other apprentices daily tasks. Over the years, I have built websites, managed other businesses social media accounts and have been responsible for all types of content creation, including email marketing, blog posts and graphic design.

DARREN HAMBLETT



Hey, I'm Darren!  
Over the last 25 years I have been in IT Support for various Organisations and Sectors, until the time came where My business partner and myself setup Enlightened IT Services Ltd, An IT Support Company supporting businesses around the UK.  
10 Years later, my wife and myself decided that we will emigrate to the USA when our children finish school, For this to happen, I setup a Consultancy specialising in Server Support, Office 365 Management & IT Consultancy work for clients around the world (Hamblett Consultancy).  
Since forming the company I have had the pleasure of working and getting to know a wide variety of people and hope to continue that in the years to come.

JOY HYLAND



Hey, I'm Joy!  
I am 28 and excited to be the newest team member at Hamblett Consultancy. I moved up to Leeds 10 years ago when I started my degree at Leeds Beckett Uni studying hospitality & business management and have never looked back. Since then I have worked mainly in sales and operations selling everything from Google products to serviced offices so can't wait to branch out more into the IT world. At HC I will be looking after and supporting existing clients as well new business development to help grow the company.



## IT SUPPORT

A well-managed / maintained computer network should have very few problems/ If you are logging tickets on a daily basis with repetitive issues. There are underlined issues that need looking at / rectifying very fast. A correctly set up and configured computer network should run without problems, and with specific user training (Password resets, Social Engineering, etc.), your business and staff should thrive.

## PROACTIVE IT SUPPORT

Information is key when it comes to providing proactive IT Support. With the help of our Hardware monitoring system, event logs and the use of daily reports, we collate all this information and prevent any issues that are about to occur.

## HARDWARE MONITORING AND MAINTENANCE

All your hardware is monitored to prevent unexpected issues and prevent anything that can stop you from working. We also provide Patch Management for your business. This makes sure your business computers are kept up to date with the latest updates and versions of the software you use. If your computers are not kept up to date, that can lead to software problems and exploits that could affect your business.

## END POINT SECURITY

Malware, viruses, Phishing websites are all threats that could damage your business. Making sure your computers are protected the best they can is paramount. We are a Bitdefender Partner which monitors your computer for real-time threats and prevents them from happening.

## DATA BACKUPS

Backing up your data is crucial. Backing up to multiple locations is the best way to ensure that your data is available no matter what happens. You need at least a local backup and a cloud backup but ideally 2 offsite locations is preferred. We have Partnered with Acronis for both file and folder backs and Bare Metal backups for Servers.





## MICROSOFT 365

With a correctly configured Microsoft 365 Tenancy, all your emails will go directly into your clients' inboxes.

Selling the services you require is just a very small part of what we can offer when it comes to Microsoft 365.

We tailor your license to meet your business requirements.

## MOVING TO MICROSOFT

Migrating your email system from your current non 365 providers to Microsoft 365 is an easy process and can be done quickly out of hours to minimise downtime.

Over the hundreds of migrations we have completed, we have never lost 1 mail or document.

## SECURING YOUR MICROSOFT 365 TENANCY

Keeping your data safe and secure is not a one product does all.

We have Partnered with Iron Scales, a worldwide Microsoft 365 email protection system with cloud AI to help identify email threats before they reach your mailbox.

Each mail is scanned and assessed before it reaches your mailbox to check for malware.

If any are noticed the email is quarantined and you are notified.

Iron scales can send phishing simulation emails to your staff to gauge if they need some training or if they can see the threat and act accordingly.

## EMAIL SIGNATURES

Consistency is key when making an impression to a potential new client.

We have partnered up with Exclaimer, a company that provides Dynamic Email Signatures that changes depending on the information added about the user. No matter what the device all your signatures will be uniform.

## MICROSOFT 365 TENANCY BACKUPS

A big mistake businesses think is that everything is backed up with Microsoft 365.

That is NOT the case at all, it is in fact the complete opposite.

We have Partnered with Drop Suite, one of the biggest Backup solutions providers for Microsoft 365.

Drop Suite backups everything relating to your tenancy (Mailboxes, One Drive, Share Point, Teams), giving you full peace of mind knowing that your data is safe and secure in case something is deleted or overwritten.



## IT CONSULTANCY

Hamblett Consultancy was initially set up to be a Consultancy only, but we have transformed into a full Microsoft Service Partner.

However we still do a lot of Consultancy work around the world for Businesses that require IT Consultancy Services.

## SERVER SETUP AND CONFIGURATION

Servers are used for a variety of tasks in a business, to hold and share data with other staff members, Logon restrictions, host a website or application on the internet.

Recently, Servers are being used to allow staff members to work from home and still access their business software.

We can design and configure any type of servers to meet your requirements.

Every Server design comes with the facility to backup and keep the server data secure.

## WHITE LABEL ROLLOUTS & SERVICE DELIVERY

Our White Label service gives your business added resources but under your brand.

Businesses with multiple locations use our services to perform both software and hardware upgrades / installations.

We provide the resources to deliver your business requirements around the UK and Beyond.

Roll Outs and Service Delivery Projects are fully centrally managed at our offices, giving you daily or weekly reports on where the schedule is at.

## NEW BUSINESS SETUP

We have been involved with quote a few business start-ups.

With our vast partnerships with vendors and suppliers we are able to offer a one stop solution including Connectivity, Phone systems, structured cabling, Computer Hardware and Software, Microsoft 365, CRM Systems and the IT Support that will help the business grow and work effectively.



IT CONSULTANCY  
FOR  
**BUSINESSES**







## HARDWARE PROCUREMENT

Like everything else, hardware doesn't last forever and eventually you will need to replace it. The question then is, do you go for brand new or a used one?

## REFURBISHED HARDWARE

Refurbished Hardware are used computers that have been cleaned, checked and ready to be resold on. All of our Refurbished computers come with Brand new SSD drives for data safety and security. All our refurbished computers come with a 12 months' warranty. We can also change the configuration of the computer to suit your needs. All our computers are based on CPU and Generation.

## BRAND NEW HARDWARE

Buying brand new Hardware does have its advantages. You can go for the latest versions with the newest processors and memory speeds.

This also comes with a price.

Both CPU and Graphic Card prices have shot up in recent months due to the shortage of them.

Buying brand new hardware gives you a lot more scope when it comes to choosing what you want to use, trying to buy refurbished hardware for specific jobs can be a lot harder as you can only purchase what is available at the time.

## HARDWARE BRANDS

There are a lot of hardware brands out on the market, however, we only sell the ones below due to their longevity, reliability, and build quality. - such as HP, Dell and Lenovo.



HARDWARE  
FOR  
**BUSINESSES**





## CYBER ESSENTIALS

Protect your organisation against the most common cyber attacks

## WHAT IS CYBER ESSENTIALS?

Cyber Essentials is a simple and effective Government backed scheme that will help you protect your organisation against a range of the most common cyber attacks.

From the small scale startup to the established and growing business, Cyber Essentials will help you avoid the consequences of such things as:

- Phishing attacks
- Malware Ransomware
- Password guessing
- Network attacks

Our advice, in the shape of five technical controls, is easy to implement and designed to guard against these attacks.

## HOW DOES CYBER ESSENTIALS WORK?

Cyber Essentials sets out five controls which you can implement immediately to strengthen your cyber defences:

1. Use a firewall to secure your internet connection
2. Choose the most secure settings for your devices and software
3. Control who has access to your data and services
4. Protect yourself from viruses and other malware
5. Keep your devices and software up to date

## IS CYBER ESSENTIALS FOR YOU?

Businesses of all shapes and sizes use Cyber Essentials to help protect their IT from attack. You could too. No matter what your organisation does, Cyber Essentials can help to keep the devices and data you rely on safe. We understand that not everyone has a dedicated IT department, or an in-depth knowledge of cyber security. Cyber Essentials has been designed to be flexible, taking into account all types and sizes of organisation. Certification will reassure current and potential customers that you take cyber security seriously. You'll also be listed in our directory of certified organisations.



## CONNECTIVITY

The internet has changed how business works for ever.

Letters and faxes are a thing of the past. Emails, Teams and Zoom calls, collaboration systems means that as long as you have an internet connection you can work from practically anywhere.

## INTERNET CONNECTION

Nowadays there are several different ways to connect to the internet – Broadband, Leased Line, 4 and 5G.

The main two is speed and reliability, if either of them are poor then it is not the correct option for your business.

We can check your business location and work out the best solution for your business requirements.

Quite a few factors can determine your internet choice (remote access, number of users, VoIP System).

## VOIP PHONE SYSTEMS

Analogue Phone Systems are being replaced with the digital equivalent. Phone lines are being replaced with sip trunks and phone numbers that used to be attached to a land line are now connected virtually and can follow you no matter where you are.

A better solution is a cloud based solution that allows you to connect from anywhere in the world to the phone system and speak to clients and staff as if you were sat at your desk.

## VPN CONNECTIONS

Working from anywhere is the new normal and keeping your data safe and secure is more important than ever.

Using secure VPN Connections when using public WIFI internet connections will keep your company data safe.

We can supply VPN Connections for your business giving your staff a secure access tunnel to the company data.



CONNECTIVITY  
FOR  
**BUSINESSES**





## SERVER MANAGEMENT

Long gone where servers were just physical machines in a corner or server room, now they are virtual / cloud based which expands your possibilities no end. When it comes to Server Management, we know our stuff. Using a combination of manual procedures and automation, your server is in good hands.

## MICROSOFT BASED SERVERS

Microsoft servers can perform a variety of purposes, from a file server to a Exchange mail server with everything else between SQL server, application server. They can do as little or as much as you want them to do. They can be onsite, in a data centre or be cloud based. Servers also need updating with routine updates and backups.

## LINUX BASED SERVERS

Linux-based servers are based on the same hardware/cloud configuration as a Windows-based ones but that is as far as it goes.

Linux is a completely different operating system from a Windows-based one. Linux servers are used for lots of different purposes such as file servers, phone systems, and Hosting servers for websites

## WEB HOSTING SERVERS

Web Hosting servers are built to display websites or web applications on the internet.

Both Windows and Linux-based servers can be used for hosting websites.

Linux is the more commonly used option for Web Developers.

However, we have found web developers are great when building websites but not when it comes to maintaining the webserver such as updates, firewall issues, preventing malware attacks, etc



SERVER MANAGEMENT  
FOR  
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## MANAGED WORDPRESS HOSTING

WordPress is an amazing Free CMS Framework in which you can build roughly any type of website your business would need.

Due to its popularity the framework is targeted to attacks and breaches. Attacks and breaches can happen due to multiple factors, out of date software, wrongly configured web hosting, no security.

## OUR HOSTING SERVICE

We decided to do something different than the norm.

Instead of just putting a server online and hoping for the best we built a hosting platform using AWS, cPanel and running LiteSpeed for accelerated caching.

## WEBSITE PROTECTION

Running the platform behind an external firewall gives our hosting its first line of defence. Installing a Brute Force enabled firewall on the platform is our second line of defence and using Cloudflare for dns is our 3rd line for ddos attacks.

Our Platform uses active scanning on all files, so malware is detected as it is loaded onto the platform.

## WEBSITE PATCH MANAGEMENT

As mentioned earlier out of date software is a major contributor to websites been compromised.

As part of our Managed service, we make sure that your website is always kept up to date with the latest versions of the framework and plugins.

This will prevent any vulnerabilities been exploited and compromise your website.



MANAGED WORDPRESS  
HOSTING FOR  
**BUSINESSES**





## SOCIAL MEDIA MARKETING

We believe social media marketing is a strategy, and never a side line.

Consistency with your brand is key.

Our approach to social media marketing is to be creative, strategic and collaborative.

We think setting key goals and objectives, as well as providing you with monthly reports are of upmost importance for brand awareness and your social media presence.

We closely monitor and reflect on each social platforms performance, insights and engagements so we can evolve with your social strategy as your following continues to grow.

Our social media packages include strategy, content planning and creation, scheduling, engagement and reporting.

## WEBSITE DESIGN

We believe that websites should not only look great but function brilliantly, too. We promote style and substance, helping to give you that extra edge on your competitors.

Your website is a one-stop-shop for your business. Your website will provide information regarding services that you offer, prices, location, and contact information. So It's of upmost importance that it is built correctly, has an eye-catching and unique design as well as proper functionality.

With Hamblett Consultancy, we'll make sure that your website truly represents your brand, as well as your business's goals and visions.

## WEBSITE MAINTENANCE

Building a website is only half the battle—the upkeep is just as crucial.

Your website maintenance ensures that your website continues to evolve and succeed over time.

This also ensures that anyone who interacts with your site will have the best user experience.



SOCIAL MEDIA AND  
WEB DESIGN FOR  
**BUSINESSES**